

PCIP Data per month -September 2025

No. of calls to the surgery	15790	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	4111	
Items issued via prescription	19,885	
Referrals Made	414	
Fit Notes (Med3s) issued	177	
Administrative Comms. Issued (letters/emails)	1258	
Text messages sent and received	4338	
Total digital requests submitted to the practice	1769	